



MUSINA LOCAL MUNICIPALITY

FOURTH QUARTER PERFORMANCE REPORT 2021/2022 FINANCIAL YEAR



1. ORGANISATIONAL KEY PERFORMANCE AREAS, OBJECTIVES, INDICATORS, TARGETS AND BUDGET

The high level financial measurable performance objectives in the form of service delivery targets and other performance indicators form part of this section of the SDBIP. These indicators and targets will be cascaded to departmental scorecards, which will be used for internal monitoring of the organisation and relevant individuals.

1.1 KPA 1: BASIC SERVICE DELIVERY

STRATEGIC OBJECTIVE: TO INITIATE AND IMPROVE THE QUANTITY AND QUALITY OF MUNICIPAL INFRASTRUCTURE SERVICES

TECHNICAL SERVICE

PRIORITY/ FOCUS AREA: CIVIL & MECHANICAL ENGINEERING SERVICES

KPI ID	Number of 4*4 LDV procured														
DEPARTMENT / VOTE	Technical Services														
FUNCTION / DIVISION	Civil and Mechanical Services														
SUB-FUNCTION/ PROGRAMME	Not Applicable														
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Technical Services														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF 4*4 LDV PROCURED	New	1	R500 000	Not Applicable	0	0	None	Not Applicable	0	0	None	None	100%	None	Invoice Delivery note

KPI ID	Kilometers of Tar road maintained (Clustered potholes)														
DEPARTMENT / VOTE	Technical Services														
FUNCTION / DIVISION	Civil and Mechanical Services														
SUB-FUNCTION/ PROGRAMME	Not Applicable														
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Technical Services														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
KILOMETERS OF TAR ROAD MAINTAINED (CLUSTERED POTHOLE)	1.6km	1.6 km	R500 000	Not Applicable	0	0	None	1.6km	1.6km	0	None	None	100%	None	Job cards


PRIORITY/ FOCUS AREA: PMU

KPI ID	Kilometers of access road to Nancefield Central Street (Phillimon Sehwari & Johnson Chisanga) Constructed														
DEPARTMENT / VOTE	Technical Services														
FUNCTION / DIVISION	PMU														
SUB-FUNCTION / PROGRAMME	Not applicable														
INDICATOR RESPONSIBILITY (OWNER)	Acting GM: Technical Services														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
KILOMETERS OF ACCESS ROAD TO NANCEFOED CENTRAL STREET (PHILLIMON SEHWARI & JOHNSON CHISANGA) CONSTRUCTED	1.8 km Layer works	1.8 km	R7.5 m	Not Applicable	0	0	None	Not Applicable	0	0	None	None	100%	None	Completion certificate

KPI ID	Number of Tshivhongweni Bridge constructed														
DEPARTMENT / VOTE	Technical Services														
FUNCTION / DIVISION	PMU														
SUB-FUNCTION / PROGRAMME	Not applicable														
INDICATOR RESPONSIBILITY (OWNER)	Acting GM: Technical Services														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF TSHIVHONGWE NI BRIDGE CONSTRUCTED	Excavation graveling	1	R5.5M	Not Applicable	0	0	None	1	0	-1	Delay in material Delivery and purchasing of the Guardrails	Follow-up on delivery of the remaining materials to speed up the completion process	91%	1 st quarter of the 2022/2023 FY	Completion certificate



KPI ID	Number of community hall constructed in muswodi															
DEPARTMENT / VOTE	Technical Services															
FUNCTION / DIVISION	PMU															
SUB-FUNCTION / PROGRAMME	Not applicable															
INDICATOR RESPONSIBILITY (OWNER)	Acting GM: Technical Services															
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION	
NUMBER OF COMMUNITY HALL CONSTRUCTED IN MUSWODI	0	1	R7 M	Not Applicable	0	0	None	Not Applicable	0	0	None	None	100%	None	Completion certificate	

KPI ID	Kilometers of paved road contracted in Nancefield phase 6&12															
DEPARTMENT / VOTE	Technical Services															
FUNCTION / DIVISION	PMU															
SUB-FUNCTION / PROGRAMME	Not applicable															
INDICATOR RESPONSIBILITY (OWNER)	Acting GM: Technical Services															
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION	
NUMBER OF COMMUNITY HALL CONSTRUCTED IN NANCEFIELD PHASE 6&12	1.85 km Layer works	1,85 km	R7 M	1.85km	1.85km	0	None	Not Applicable	0	0	None	None	100%	None	Completion certificate	

PRIORITY/FOCUS AREA: ELECTRICAL ENGINEERING SERVICES

KPI ID	Number of Cherry picker truck purchased															
DEPARTMENT / VOTE	Technical Services															
FUNCTION / DIVISION	Electrical															
SUB-FUNCTION / PROGRAMME	Non Applicable															
INDICATOR RESPONSIBILITY (OWNER)	Acting GM: Technical Services															
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION	
NUMBER OF CHERRY PICKER TRUCK PURCHASED	New	1	R1.5M	Not Applicable	0	0	None	Not Applicable	0	0	None	None	100%	None	Invoice Delivery note	



KPI ID	Number of times the public lights maintained														
DEPARTMENT / VOTE	Technical Services														
FUNCTION / DIVISION	Electrical														
SUB-FUNCTION / PROGRAMME	Non Applicable														
INDICATOR RESPONSIBILITY (OWNER)	Acting GM: Technical Services														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF TIMES THE PUBLIC LIGHTS MAINTAINED	40	40	R200 000	10	10	0	None	10	10	0	None	None	100%	None	Job cards

KPI ID	Number of 2X telescopic pole pruner procured														
DEPARTMENT / VOTE	Technical Services														
FUNCTION / DIVISION	Electrical														
SUB-FUNCTION / PROGRAMME	Non Applicable														
INDICATOR RESPONSIBILITY (OWNER)	Acting GM: Technical Services														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF 2X TELESCOPIC POLE PRUNER PROCURED	New	2	R32 000	Not Applicable	0	0	None	Not Applicable	0	0	None	None	100%	None	Invoice Delivery note



KPI ID	Number of scuff folding procured														
DEPARTMENT / VOTE	Technical Services														
FUNCTION / DIVISION	Electrical														
SUB-FUNCTION / PROGRAMME	Non Applicable														
INDICATOR RESPONSIBILITY (OWNER)	Acting GM: Technical Services														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF SCAFF FOLDING PROCURED	New	1	R25 000	Not Applicable	0	0	None	Not Applicable	0	0	None	None	100%	None	Invoice Delivery note



KPA 2: GOOD GOVERNANCE AND PUBLIC PARTICIPATION
STRATEGIC OBJECTIVE: TO DEEPEN DEMOCRACY AND PROMOTE ACCOUNTABILITY

2.1 DEPARTMENT: MUNICIPAL MANAGER

PRIORITY/ FOCUS AREA: MUNICIPAL MANAGER

PRIORITY/ FOCUS AREA: COMMUNICATIONS

KPI ID	Number of Radio and Newspaper features Released														
DEPARTMENT / VOTE	Municipal Manager														
FUNCTION / DIVISION	Communications														
SUB-FUNCTION / PROGRAMME	Not Applicable														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF RADIO AND NEWSPAPER FEATURES RELEASED	222	96	R60 000	24	24	0	None	24	82	58	More than anticipated	None	184%	None	Radio and newsletter scripts

KPI ID	Number of bulk Sms update Facebook page and Website issued														
DEPARTMENT / VOTE	Municipal Manager														
FUNCTION / DIVISION	Communications														
SUB-FUNCTION / PROGRAMME	Not Applicable														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF BULK SMS UPDATE FACEBOOK PAGE AND WEBSITE ISSUED	744	96	R240 000	24	24	0	None	24	206	182	More than anticipated	None	534%	None	SMS, Facebook and website produced


PRIORITY/ FOCUS AREA: INTERNAL AUDIT

KPI ID	Number of Audit Committee Meetings coordinated														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION / DIVISION	Internal audit														
SUB-FUNCTION / PROGRAMME	annual audit plan														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF AUDIT COMMITTEE MEETINGS COORDINATED	2	4	R240 000	1	1	0	None	1	1	0	None	None	100%	None	Attendance Register

PRIORITY/ FOCUS AREA: SPECIAL PROGRAMMES

KPI ID	Number of Batho Pele conducted														
DEPARTMENT / VOTE	Municipal Manager														
FUNCTION / DIVISION	Community Liaison Officer														
SUB-FUNCTION / PROGRAMME	community outreach														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF BATHO PELE CONDUCTED	New	1	R80 000	Not Applicable	0	0	None	Not Applicable	0	0	None	None	0%	None	Attendance register, Invitations, Programme/Agenda

KPI ID	Number of Imbizos conducted														
DEPARTMENT / VOTE	Municipal Manager														
FUNCTION / DIVISION	Community Liaison Officer														
SUB-FUNCTION / PROGRAMME	community outreach														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION



NUMBER OF IMBIZO CONDUCTED	2	4	R300 000	1	1	0	None	1	1	0	None	None	100%	None	Attendance register, Invitations, Programme/Agenda
----------------------------	---	---	----------	---	---	---	------	---	---	---	------	------	------	------	--

KPI ID	Number of Mandela Day conducted														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION / DIVISION	Mayor's Office														
SUB-FUNCTION / PROGRAMME	Not Applicable														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF MANDELA DAY CONDUCTED	New	1	R40 000	Not Applicable	0	0	None	Not Applicable	0	0	None	None	100%	None	Attendance register, agendas, invitations, programmes

KPI ID	Number of Human Rights day conducted														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION / DIVISION	Mayor's Office														
SUB-FUNCTION / PROGRAMME	Not Applicable														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF HUMAN RIGHTS DAY CONDUCTED	1	1	R40 000	1	1	0	None	Not Applicable	0	0	None	None	100%	None	Attendance register, agendas, invitations, programmes



KPI ID	Number of freedom day conducted															
DEPARTMENT / VOTE	Municipal Managers Office															
FUNCTION / DIVISION	Mayor's Office															
SUB-FUNCTION / PROGRAMME	Not Applicable															
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager															
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION	
NUMBER OF FREEDOM DAY CONDUCTED	1	1	R60 000	Not Applicable	0	0	None	1	0	-1	Cash flow constraints	Event will be done in the next financial year	0%	2022/2023 fy	Attendance register, agendas, invitations, programmes	

KPI ID	Number of Woman's day celebration conducted															
DEPARTMENT / VOTE	Municipal Managers Office															
FUNCTION / DIVISION	Mayor's Office															
SUB-FUNCTION / PROGRAMME	Not Applicable															
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager															
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION	
NUMBER OF WOMAN'S DAY CELEBRATION CONDUCTED	New	1	R40 000	Not Applicable	0	0	None	Not Applicable	0	0	None	None	100%	None	Attendance register, agendas, invitations, programmes	

KPI ID	Number of Gender forum Conducted															
DEPARTMENT / VOTE	Municipal Managers Office															
FUNCTION / DIVISION	Mayor's Office															
SUB-FUNCTION / PROGRAMME	Not Applicable															
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager															
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION	



NUMBER OF GENDER FORUM HELD	1	3	R60 000	1	1	0	None	Not Applicable	0	0	None	None	33.3%	None	Attendance register, agendas, invitations, programmes
-----------------------------	---	---	---------	---	---	---	------	----------------	---	---	------	------	-------	------	---

KPI ID	Number of senior citizen forum held														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION / DIVISION	Special Programmes														
SUB-FUNCTION / PROGRAMME	Senior Citizen														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANOF VERIFICATION
NUMBER OF SENIOR CITIZEN FORUM HELD	2	3	R60 000	1	1	0	None	1	0	-1	Cash flow constraints	Event will be done in the next financial year	66.6%	2022/2023 fy	Attendance register, agendas, invitations, programmes

KPI ID	Number of children programme conducted														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION / DIVISION	Special Programmes														
SUB-FUNCTION / PROGRAMME	Children														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRES % ANNUAL TARGET	REVISED TARGET	MEANOF VERIFICATION
NUMBER OF CHILDREN PROGRAMME CONDUCTED	0	3	R40 000	Not Applicable	0	0	None	1	0	-1	Cash flow constraints	Event will be done in the next financial year	0%	2022/2023 fy	Attendance register, agendas, invitations, programmes



KPI ID	Number of moral regeneration movement forum conducted														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION / DIVISION	Special Programmes														
SUB-FUNCTION / PROGRAMME	Moral regeneration														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF MORAL REGENERATION MOVEMENT FORUM CONDUCTED	0	1	R60 000	Not Applicable	1	+1	None	1	0	-1	The Moral generation was done in the 3 rd Quarter	None	100%	None	Attendance register, agendas, invitations, programmes

KPI ID	Number of disability forum conducted														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION / DIVISION	Special Programmes														
SUB-FUNCTION / PROGRAMME	Disability														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF DISABILITY FORUM CONDUCTED	4	4	R60 000	1	1	0	None	1	1	0	None	None	100%	None	Attendance register, agendas, invitations, programmes

KPI ID	Number of HIV/ AIDS programme conducted														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION / DIVISION	Special Programmes														
SUB-FUNCTION / PROGRAMME	HIV/AIDS														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION



NUMBER OF HIV/AIDS PROGRAMME CONDUCTED	3	3	R80 000	1	1	0	None	Not Applicable	0	0	None	None	100%	None	Attendance register, agendas, invitations, programmes
--	---	---	---------	---	---	---	------	----------------	---	---	------	------	------	------	---

KPI ID	Number of world aids day celebrated														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION / DIVISION	Special Programmes														
SUB-FUNCTION / PROGRAMME	World aids day														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF WORLD AIDS DAY CELEBRATED	1	1	R60 000	Not Applicable	0	0	None	Not Applicable	0	0	None	None	100%	None	Attendance register, agendas, invitations, programmes

KPI ID	Number of youth assistant conducted														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION / DIVISION	Special Programmes														
SUB-FUNCTION / PROGRAMME	Youth Day														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF YOUTH ASSISTANT CONDUCTED	0	1	R250 000	Not Applicable	0	0	None	1	1	0	None	None	100%	None	Attendance register, agendas, invitations, programmes



KPI ID	Number of Mayoral Bursary Receipts														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION / DIVISION	Mayor's Office														
SUB-FUNCTION / PROGRAMME	Bursary														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF MAYORAL BURSARY RECEIPIENTS	10	12	R 2M	12	15	+3	Additional 3 student are the existing from the previous financial year	Not Applicable	0	0	None	None	100%	None	Approval letter

KPI ID	Number of mayoral budget speech conducted														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION / DIVISION	Mayor's Office														
SUB-FUNCTION / PROGRAMME	Budget Speech														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF MAYORAL BUDGET SPEECH CONDUCTED	1	1	R260 000	Not Applicable	0	0	None	1	1	0	None	None	100%	None	Attendance register, agendas, invitations, programmes

PRIORITY/ FOCUS AREA: IDP

KPI ID	Number of IDP Stakeholder/ Rep forums conducted														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION / DIVISION	IDP														
SUB-FUNCTION / PROGRAMME	Not applicable														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION



NUMBER OF IDP STAKEHOLDER/ REP FORUMS CONDUCTED	4	4	R103 456	1	1	0	None	1	1	0	None	None	100%	None	Attendance register
---	---	---	----------	---	---	---	------	---	---	---	------	------	------	------	---------------------



KPA 3: MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT
STRATEGIC OBJECTIVE: TO DEEPEN DEMOCRACY AND PROMOTE ACCOUNTABILITY

3.1 CORPORATE SERVICES

FOCUS AREA: LEGAL SERVICES AND SECRETARIAT

KPI ID	Number of Litigation Register Developed for cases initiated or defended (Updated)														
DEPARTMENT / VOTE	Corporate Services														
FUNCTION / DIVISION	Legal Division														
SUB-FUNCTION / PROGRAMME	Not Applicable														
INDICATOR RESPONSIBILITY (OWNER)	General Manager Corporate														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF LITIGATION REGISTER DEVELOPED FOR CASES INITIATED OR DEFENDED (UPDATED)	4	4	R100 000	1	1	0	None	1	1	0	None	None	100%	None	Litigation Register

PRIORITY/ FOCUS AREA: HUMAN RESOURCE MANAGEMENT

KPI ID	Number of vacant posts filled														
DEPARTMENT / VOTE	Corporate Services														
FUNCTION / DIVISION	Human Resource Management														
SUB-FUNCTION / PROGRAMME	Not applicable														
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Corporate Services														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF VACANT POSTS FILLED	0	3	R280 000	Not Applicable	0	0	None	3	0	-3	Delay in the supply chain processes to appoint a service provider on the screening and assessments of the posts	Speed up the processes to fill the posts by the 1 st quarter of the	0%	1 st quarter 2022/2023	Advertisement, Offer



KPI ID	Number of Competency assessment, vetting and screening conducted																
DEPARTMENT / VOTE	Corporate Services																
FUNCTION / DIVISION	Human Resource Management																
SUB-FUNCTION / PROGRAMME	Not applicable																
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Corporate Services																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
NUMBER COMPETENCY ASSESSMENTS, VETTING AND SCREENING CONDUCTED	3	3	R290 000	Not Applicable	0	0	None	3	0	-3	Delay in the supply chain processes to appoint a service provider on the screening and assessments of the posts	Speed up the processes to fill the posts by the 1 st quarter of the	0%	1 st quarter 2022/2023	Assessments reports		
KPI ID	protective clothing purchased																
DEPARTMENT / VOTE	Corporate Services																
FUNCTION / DIVISION	Human Resource Management																
SUB-FUNCTION / PROGRAMME	Not applicable																
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Corporate Services																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
PROTECTIVE CLOTHING PURCHASED	1	1	R2.4 M	Not Applicable	0	0	None	1	0	-1	Financial Constraints	Prioritise to buy in the 22/23 Budget	0%	2022/2023 fy	Invoice Delivery note		
KPI ID	medical surveillance conducted																
DEPARTMENT / VOTE	Corporate Services																
FUNCTION / DIVISION	Human Resource Management																
SUB-FUNCTION / PROGRAMME	Not applicable																
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Corporate Services																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
NUMBER OF MEDICAL SURVEILLANCE CONDUCTED	1	1	R2.6 M	Not Applicable	0	0	None	1	1	0	None	None	100%	None	Medical Reports		



KPI ID	Number of Employee wellness programme and campaigns developed and implemented																
DEPARTMENT / VOTE	Corporate Services																
FUNCTION / DIVISION	Human Resource Management																
SUB-FUNCTION / PROGRAMME	Not applicable																
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Corporate Services																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGT 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
NUMBER EMPLOYEE WELLNESS PROGRAMME DEVELOPED AND IMPLEMENTED	New	2	R88 000	Not Applicable	0	0	None	2	2	0	None	None	100%	None	Attendance register		
KPI ID	Number of Employee and learners trained as per work place skill plan																
DEPARTMENT / VOTE	Corporate Services																
FUNCTION / DIVISION	Human Resource Management																
SUB-FUNCTION / PROGRAMME	Not applicable																
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Corporate Services																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGT 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
NUMBER EMPLOYEE AND LEARNERS TRAINED AS PER WORK PLACE SKILL PLAN	99	61	R88 000	Not Applicable	0	0	None	Not Applicable	0	0	None	None	100%	None	Attendance register		


FOCUS AREA: INFORMATION TECHNOLOGY

KPI ID	Number of offices linked via MPLS																
DEPARTMENT / VOTE	Corporate Services																
FUNCTION / DIVISION	Information Technology																
SUB-FUNCTION / PROGRAMME	Not Applicable																
INDICATOR RESPONSIBILITY (OWNER)	General Manager Corporate Services																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
NUMBER OF OFFICES LINKED VIA MPLS	New	4	R692 000	4	4	0	None	Not Applicable	0	0	None	None	100%	None	System Report		

KPI ID	Number of Software Licensing purchased																
DEPARTMENT / VOTE	Corporate Services																
FUNCTION / DIVISION	Information Technology																
SUB-FUNCTION / PROGRAMME	Not Applicable																
INDICATOR RESPONSIBILITY (OWNER)	General Manager Corporate Services																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
NUMBER OF SOFTWARE LICENSING PURCHASED	157	2	R2 M	Not Applicable	0	0	None	1	1	0	None	None	100%	None	System Report		

KPI ID	Number of Computer Hardware purchased																
DEPARTMENT / VOTE	Corporate Services																
FUNCTION / DIVISION	Administration																
SUB-FUNCTION / PROGRAMME	Not Applicable																
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Corporate Services																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
NUMBER OF COMPUTER HARDWARE PURCHASED	0	44	R880 000	10	10	0	None	34	0	-34	The contract was cancelled due to service provider not delivering the service	A new contract	23%	2022/2023 fy	Invoices		



PRIORITY/ FOCUS AREA: STRATEGIC MANAGEMENT

KPI ID	Number of strategic planning session coordinated														
DEPARTMENT / VOTE	Corporate Services														
FUNCTION / DIVISION	Strategic Operations														
SUB-FUNCTION / PROGRAMME	Strategic Management and Institutional Development														
INDICATOR RESPONSIBILITY (OWNER)	GM: Corporate Services														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF STRATEGIC PLANNING SESSION COORDINATED	2	2	R330 000	2	2	0	None	Not Applicable	0	0	None	None	100%	None	Attendance register



KPA 4: MUNICIPAL FINANCIAL VIABILITY AND MANAGEMENT

STRATEGIC OBJECTIVE: ENHANCE COMPLIANCE WITH LEGISLATION AND IMPROVE FINANCIAL VIABILITY

4.1 DEPARTMENT: FINANCE

PRIORITY/ FOCUS AREA: REVENUE MANAGEMENT

KPI ID	The percentage of households earning less than R3500 per month with access to free services														
DEPARTMENT / VOTE	Finance														
FUNCTION / DIVISION	Revenue														
SUB-FUNCTION / PROGRAMME	Revenue														
INDICATOR RESPONSIBILITY (OWNER)	CFO														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
THE PERCENTAGE OF HOUSEHOLDS EARNING LESS THAN R3500 PER MONTH WITH ACCESS TO FREE SERVICES	100%	100%	R3 M	100%	100%	0	None	100%	100%	None	None	None	100%	None	Updated Indigent register

PRIORITY/ FOCUS AREA: ASSET MANAGEMENT

KPI ID	unbundling/impairment of infrastructure assets														
DEPARTMENT / VOTE	Finance														
FUNCTION / DIVISION	Assets														
SUB-FUNCTION / PROGRAMME	Assets														
INDICATOR RESPONSIBILITY (OWNER)	CFO														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
UNBUNDLING/IMPAIRMENT OF INFRASTRUCTURE ASSETS	1	1	R1M	Not Applicable	0	0	None	1	1	None	None	None	100%	None	Council Resolution



KPA 5: LOCAL ECONOMIC DEVELOPMENT

STRATEGIC OBJECTIVE: TO CREATE A CONDUCIVE ENVIRONMENT FOR SUSTAINABLE ECONOMIC GROWTH

5.1 ECONOMIC DEVELOPMENT AND PLANNING

PRIORITY/ FOCUS AREA: TOWN PLANNING

KPI ID	Number of land subdivided and rezoned for public transport infrastructure														
DEPARTMENT / VOTE	Economic Development and Planning														
FUNCTION / DIVISION	Local economic Development														
SUB-FUNCTION / PROGRAMME	Not Applicable														
INDICATOR RESPONSIBILITY (OWNER)	GM: Economic Development and Planning														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF LAND SUBDIVIDED AND REZONED FOR PUBLIC TRANSPORT INFRASTRUCTURE	New	1	R240 000	Not Applicable	0	0	None	1	0	-1	Delay in the appointment of the service provider	Speed up processes with the supply chain department to appoint the service provider	0%	2022/2023	Promulgation on the gazette

PRIORITY/ FOCUS AREA: LOCAL ECONOMIC DEVELOPMENT

KPI ID	Number of SMME Marketing and exhibition coordinated and conducted														
DEPARTMENT / VOTE	Economic Development and Planning														
FUNCTION / DIVISION	Local economic Development														
SUB-FUNCTION / PROGRAMME	Not Applicable														
INDICATOR RESPONSIBILITY (OWNER)	GM: Economic Development and Planning														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF SMME MARKETING AND EXHIBITION COORDINATED AND CONDUCTED	New	2	R240 000	Not Applicable	0	0	None	1	1	0	None	None	100%	None	Invitation letter, attendance register



KPI ID	Number of SMME supported														
DEPARTMENT / VOTE	Economic Development and Planning														
FUNCTION / DIVISION	Local economic Development														
SUB-FUNCTION / PROGRAMME	SMMEs														
INDICATOR RESPONSIBILITY (OWNER)	GM: Economic Development and Planning														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF SMME SUPPORTED	1	4	R42 500	1	1	0	None	1	1	0	None	None	100%	None	Approved Allocation Letter

KPI ID	Number of jobs created through municipality local economic development initiatives														
DEPARTMENT / VOTE	Economic Development and Planning														
FUNCTION / DIVISION	Local economic Development														
SUB-FUNCTION / PROGRAMME	SMMEs														
INDICATOR RESPONSIBILITY (OWNER)	GM: Economic Development and Planning														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF JOBS CREATED THROUGH MUNICIPALITY LOCAL ECONOMIC DEVELOPMENT INITIATIVE	190	1889	1.4M	1889	1889	0	None	Not Applicable	0	0	None	None	100%	None	Attendance register or the signed contracts



1. MUNICIPAL LOWER LAYER SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN

The municipal lower layer SDBIP provides more additional more information on each output for which they are responsible for, and linking these outputs to each middle-level and junior manager. Much of this lower layer detail will not be made public nor tabled in council; whilst the municipal manager has access to such lower layer detail of the SDBIP, it will largely only be the senior manager in charge who will be using such detail to hold middle-level and junior-level managers responsible for various components of the service delivery plan and targets of the municipality. Only the highest layer of information of the SDBIP will be made public or tabled in the council.

1.1 KPA 1: BASIC SERVICE DELIVERY

STRATEGIC OBJECTIVE: TO INITIATE AND IMPROVE THE QUANTITY AND QUALITY OF MUNICIPAL INFRASTRUCTURE SERVICES

TECHNICAL SERVICE

PRIORITY/ FOCUS AREA: CIVIL & MECHANICAL ENGINEERING SERVICES

KPI ID	Kilometres of gravel roads maintained														
DEPARTMENT / VOTE	Technical Services														
FUNCTION / DIVISION	Civil and Mechanical Services														
SUB-FUNCTION / PROGRAMME	Not Applicable														
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Technical Services														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
KILOMETRES OF GRAVEL ROADS MAINTAINED	New	50km	OPEX	12.5km	111.1km	+98.6 km	Unstable weather season/ rains that causes more damages to the road	12.5 km	46.1km	+33.6 km	Unstable weather season/ rains that causes more damages to the road	None	100%	None	Grader logbook

KPI ID	Kilometres of roads marked														
DEPARTMENT / VOTE	Technical Services														
FUNCTION / DIVISION	Civil and Mechanical Services														
SUB-FUNCTION / PROGRAMME	Not Applicable														
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Technical Services														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF ROADS MARKED	1.1km	2 km	OPEX	1km	1km	0	None	1 km	1,008 km	+0,008	None	None	100%	None	Job Cards



KPI ID	Number of traffic signs maintained																
DEPARTMENT / VOTE	Technical Services																
FUNCTION / DIVISION	Civil and Mechanical Services																
SUB-FUNCTION / PROGRAMME	Not Applicable																
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Technical Services																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
NUMBER OF TRAFFIC SIGNS MAINTAINED	13	12	OPEX	3	8	+3	More Road accidents experienced in the quarter	3	2	-1	Maintenance was stable in the quarter	None	100%	None	Job Cards		



KPA 2: GOOD GOVERNANCE AND PUBLIC PARTICIPATION
STRATEGIC OBJECTIVE: TO DEEPEN DEMOCRACY AND PROMOTE ACCOUNTABILITY

2.1 DEPARTMENT: MUNICIPAL MANAGER

PRIORITY/ FOCUS AREA: COMMUNICATIONS

KPI ID	Number of Speeches produced														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION / DIVISION	Communications														
SUB-FUNCTION / PROGRAMME	Communications														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF SPEECHES PRODUCED	50	48	OPEX	12	12	0	None	12	13	+1	More than anticipated	None	119%	None	Speeches produced

PRIORITY/ FOCUS AREA: RISK MANAGEMENT

KPI ID	Number of Strategic and operational risk register developed														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION / DIVISION	Risk Management														
SUB-FUNCTION / PROGRAMME	Risk Management/ Risk register														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF STRATEGIC AND OPERATIONAL RISK REGISTER DEVELOPED	1	1	OPEX	Not Applicable	0	0	None	1	1	0	None	None	100%	None	Copy of Strategic and Operational Risk Register developed

KPI ID	Number of risk Management Reports Developed														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION / DIVISION	Risk Management and Security Services.														
SUB-FUNCTION / PROGRAMME	Risk management/ Risk management reports														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														



INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF RISK MANAGEMENT REPORTS DEVELOPED	4	4	OPEX	1	1	0	None	1	1	0	None	None	100%	None	Quarterly Risk Management Reports

KPI ID	Number of risk management committee meetings coordinated														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION / DIVISION	Risk Management and Security Services														
SUB-FUNCTION / PROGRAMME	Risk Management/ Risk Committee														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF RISK MANAGEMENT COMMITTEE MEETINGS COORDINATED	0	4	OPEX	1	1	0	None	1	1	0	None	None	100%	None	Attendance register/ minutes

PRIORITY/ FOCUS AREA: SECURITY MANAGEMENT

KPI ID	Number of security reports Developed														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION / DIVISION	Risk Management and Security Services.														
SUB-FUNCTION / PROGRAMME	Risk management/ Risk management reports														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF SECURITY REPORTS DEVELOPED	New	4	OPEX	1	1	0	None	1	1	0	None	None	100%	0	Quarterly Risk Management Reports


PRIORITY/ FOCUS AREA: SPECIAL PROGRAMMES

KPI ID	Number of Total Ward committee meetings held														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION / DIVISION	Mayor's Office														
SUB-FUNCTION / PROGRAMME	Not Applicable														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANSOF VERIFICATION
NUMBER OF TOTAL WARD COMMITTEE MEETINGS HELD	11	72	OPEX	18	0	-18	Establishment of the Ward committees still in process	18	10	-8	Due to Ward Councillors' other commitments.	Commit to the schedule of meetings	14%	2022/2023 fy	Attendance Register

KPI ID	Number of ward general meeting held														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION / DIVISION	Mayor's Office														
SUB-FUNCTION / PROGRAMME	Not Applicable														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANSOF VERIFICATION
NUMBER OF TOTAL WARD GENERAL COMMITTEE MEETINGS HELD	New	48	OPEX	12	0	-12	Establishment of the Ward committees still in process	12	10	-2	Due to Ward Councillor's other commitments.	Commit to the schedule of meetings	83.3%	2022/2023 fy	Attendance Register

KPI ID	Number of school visited conducted														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION / DIVISION	Mayor's office														
SUB-FUNCTION / PROGRAMME	Not Applicable														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANSOF VERIFICATION
NUMBER OF SCHOOL VISITED CONDUCTED	4	13	OPEX	13	15	+2	The were 2 Learners still existing	Not Applicable	0	0	None	None	200%	None	Attendance Register



KPI ID	Number of MPAC coordinated																
DEPARTMENT / VOTE	Municipal Managers Office																
FUNCTION / DIVISION	Mayor's Office																
SUB-FUNCTION / PROGRAMME	MPAC																
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
NUMBER OF MPAC COORDINATED	10	12	OPEX	6	8	+2	There was UIF & W backlog from 2009/10 – 2020/21	2	4	+2	Number of matters to investigate in the quarter	None	200%	None	Attendance Register		

PRIORITY/ FOCUS AREA: SPEAKERS OFFICE

KPI ID	Number of Ordinary Council Meetings held																
DEPARTMENT / VOTE	Corporate Services																
FUNCTION / DIVISION	Legal																
SUB-FUNCTION / PROGRAMME	Not Applicable																
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Corporate Services																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
NUMBER OF ORDINARY COUNCIL MEETINGS HELD	5	6	OPEX	2	2	0	0	1	1	0	None	None	100%	None	Attendance register/ Council Resolution		

KPI ID	Number of Council Executive Committees Meetings held																
DEPARTMENT / VOTE	Corporate Services																
FUNCTION / DIVISION	Legal Services																
SUB-FUNCTION / PROGRAMME	Not Applicable																
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Corporate Services																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
NUMBER OF COUNCIL EXECUTIVE	5	6	OPEX	2	2	0	0	1	1	0	None	None	100%	None	Attendance Register/ Council Resolution		



COMMITTEES MEETINGS HELD															
--------------------------	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

PRIORITY/ FOCUS AREA: INTERNAL AUDIT

KPI ID	Number of Annual audit plan developed														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION / DIVISION	Internal audit														
SUB-FUNCTION / PROGRAMME	annual audit plan														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF ANNUAL AUDIT PLAN DEVELOPED	1	1	OPEX	Not Applicable	0	0	None	1	0	1	Risk assessment still to be done	To have the risk assessment throughout the year	0	1	Copy of the Annual Audit Plan

KPI ID	Number of internal Audit Reports produced														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION / DIVISION	Audit committee charter														
SUB-FUNCTION / PROGRAMME	annual audit plan														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF INTERNAL AUDIT REPORTS PRODUCED	4	4	OPEX	1	1	0	None	1	1	0	0	None	100%	None	Reports referred to APAC

PRIORITY/ FOCUS AREA: IDP

KPI ID	Number of IDP/BUDGET process plan approved														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION / DIVISION	IDP														
SUB-FUNCTION / PROGRAMME	Not Applicable														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASE LINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION



NUMBER OF IDP/BUDGET PROCESS PLAN APPROVED	1	1	OPEX	None	Not Applicable	0	0	Not Applicable	0	0	None	None	100%	None	Council Resolution
--	---	---	------	------	----------------	---	---	----------------	---	---	------	------	------	------	--------------------

KPI ID	Number of steering committee meetings conducted														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION f/ DIVISION	IDP														
SUB-FUNCTION / PROGRAMME	Not applicable														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Managers														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANSOF VERIFICATION
NUMBER IDP STEERING COMMITTEE MEETINGS CONDUCTED	7	7	OPEX	2	2	0	None	1	1	0	None	None	100%	None	Attendance register

KPI ID	Number of COGHSTA 2021/22 IDP credibility rating results														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION f/ DIVISION	IDP														
SUB-FUNCTION / PROGRAMME	Not applicable														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANSOF VERIFICATION
NUMBER OF COGHSTA 2020/2021 IDP CREDIBILITY RATING RESULTS RECEIVED	1	1	OPEX	Not Applicable	0	0	None	Not Applicable	0	0	None	None	100%	None	MEC IDP Rating Assessment report

KPI ID	Number of draft IDP council approved														
DEPARTMENT / VOTE	Municipal Managers Office														
FUNCTION f/ DIVISION	IDP														
SUB-FUNCTION / PROGRAMME	Not applicable														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														



INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF DRAFT IDP COUNCIL APPROVED	1	1	OPEX	1	1	0	None	Not Applicable	0	0	None	None	100%	None	Council Resolution

KPI ID	Number of IDP public participation conducted														
DEPARTMENT / VOTE	Municipal Manager														
FUNCTION f/ DIVISION	IDP														
SUB-FUNCTION / PROGRAMME	Not applicable														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF IDP PUBLIC PARTICIPATION CONDUCTED	12	12	OPEX	Not Applicable	0	0	None	12	12	0	None	None	100%	None	Attendance register

KPI ID	Number of final IDP council approved														
DEPARTMENT / VOTE	Municipal Manager														
FUNCTION f/ DIVISION	IDP														
SUB-FUNCTION / PROGRAMME	Not applicable														
INDICATOR RESPONSIBILITY (OWNER)	Municipal Manager														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF FINAL IDP COUNCIL APPROVED	1	1	OPEX	Not Applicable	0	0	None	1	1	0	None	None	100%	None	Council Resolution



KPA 3: MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT
STRATEGIC OBJECTIVE: TO DEEPEN DEMOCRACY AND PROMOTE ACCOUNTABILITY

3.1 CORPORATE SERVICES

FOCUS AREA: LEGAL SERVICES AND SECRETARIAT

KPI ID	Number of Policies vetted and reviewed															
DEPARTMENT / VOTE	Corporate Services															
FUNCTION / DIVISION	Legal Division															
SUB-FUNCTION / PROGRAMME	Not Applicable															
INDICATOR RESPONSIBILITY (OWNER)	General Manager Corporate															
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION	
NUMBER OF POLICIES VETTED AND REVIEWED	20	40	OPEX	Not Applicable	0	0	None	40	40	0	None	None	100%	None	Council Resolution	

PRIORITY/ FOCUS AREA: HUMAN RESOURCE MANAGEMENT

	Number of people from Employment Equity target group in the three highest level of management															
DEPARTMENT / VOTE	Corporate Services															
FUNCTION / DIVISION	Human Resource Management															
SUB-FUNCTION / PROGRAMME	Not applicable															
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Corporate Services															
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION	
NUMBER OF EMPLOYMENT EQUITY PLAN DEVELOPED	0	1	OPEX	Not Applicable	0	0	None	1	0	-1	No internal capacity to develop the plan	Submit specifications to Bid Committee to Outsource	0 %	2022/2023 FY	Copy of employment equity plan developed	



KPI ID	Number of organisational structure reviewed																
DEPARTMENT / VOTE	Corporate Services																
FUNCTION / DIVISION	Human Resource Management																
SUB-FUNCTION / PROGRAMME	Not applicable																
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Corporate Services																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
NUMBER OF ORGANISATIONAL STRUCTURE REVIEWED	New	1	OPEX	Not Applicable	0	0	None	1	1	0	None	None	100%	None	Council Resolution		

KPI ID	Local Labour forum and subcommittee meetings																
DEPARTMENT / VOTE	Corporate Services																
FUNCTION / DIVISION	Human Resource Management																
SUB-FUNCTION / PROGRAMME	Not applicable																
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Corporate Services																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
LOCAL LABOUR FORUM AND SUBCOMMITTEE MEETINGS	New	2	OPEX	1	1	0	None	1	1	0	None	None	100%	None	Inspection Report		

KPI ID	Number of Health inspections conducted																
DEPARTMENT / VOTE	Corporate Services																
FUNCTION / DIVISION	Human Resource Management																
SUB-FUNCTION / PROGRAMME	Not applicable																
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Corporate Services																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
NUMBER OF HEALTH INSPECTIONS CONDUCTED	4	4	OPEX	1	1	0	None	1	1	0	None	None	100%	None	Inspection Report		



KPI ID	Number of safety committee meetings conducted																
DEPARTMENT / VOTE	Corporate Services																
FUNCTION / DIVISION	Human Resource Management																
SUB-FUNCTION / PROGRAMME	Not applicable																
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Corporate Services																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
NUMBER OF SAFETY COMMITTEE MEETINGS CONDUCTED	New	4	OPEX	1	1	0	None	1	1	0	None	None	100%	None	Register		

KPI ID	Number of WSP submitted to LGSETA																
DEPARTMENT / VOTE	Corporate Services																
FUNCTION / DIVISION	Human Resource Management																
SUB-FUNCTION / PROGRAMME	Not applicable																
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Corporate Services																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
Number of WSP submitted to LGSETA	1	1	OPEX	Not Applicable	0	0	None	1	1	0	None	None	100%	None	Submission letter/ acknowledgement		

KPI ID	Number of Employment Equity Report developed and submitted to Department of Labour																
DEPARTMENT / VOTE	Corporate Services																
FUNCTION / DIVISION	Human Resource Management																
SUB-FUNCTION / PROGRAMME	Not applicable																
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Corporate Services																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
NUMBER OF EMPLOYMENT EQUITY PLAN DEVELOPED AND SUBMITTED TO	1	1	OPEX	Not Applicable	0	0	None	1	1	0	None	None	100%	None	Submission letter/ acknowledgement		



DEPARTMENT OF LABOUR														
-------------------------	--	--	--	--	--	--	--	--	--	--	--	--	--	--

FOCUS AREA: INFORMATION TECHNOLOGY

KPI ID	Number of times the Server room maintained														
DEPARTMENT / VOTE	Corporate Services														
FUNCTION / DIVISION	Information Technology														
SUB-FUNCTION / PROGRAMME	Not Applicable														
INDICATOR RESPONSIBILITY (OWNER)	General Manager Corporate Services														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021- 2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF TIMES THE SERVER ROOM MAINTAINED	12	12	OPEX	3	3	None	None	3	3	0	None	None	100%	None	Signed maintained reports

PRIORITY/ FOCUS AREA: STRATEGIC MANAGEMENT

KPI ID	Number of performance agreement MSA section 54&56 completed and signed.														
DEPARTMENT / VOTE	Corporate Services														
FUNCTION / DIVISION	Strategic Operations														
SUB-FUNCTION / PROGRAMME	Strategic Management and Institutional Development														
INDICATOR RESPONSIBILITY (OWNER)	GM: Corporate Services														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021- 2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF PERFORMANCE AGREEMENT MSA SECTION 54&56 COMPLETED AND SIGNED.	3	6	OPEX	Not Applicable	0	0	None	Not Applicable	0	0	None	None	100%	None	Signed copies of the Performance Agreements

KPI ID	Number of Quarterly performance reports developed and assessed														
DEPARTMENT / VOTE	Corporate Services														
FUNCTION / DIVISION	Human Resource Management														
SUB-FUNCTION / PROGRAMME	Not applicable														
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Corporate Services														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021- 2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION



							3 RD QUARTER									
NUMBER OF QUARTERLY PERFORMANCE REPORTS DEVELOPED AND ASSESSED	4	4	OPEX	1	1	0	None	1	1	0	None	None	100%	None	Signed copies of the Performance Agreements	

KPI ID	Number of organizational service delivery and budget implementation plan (SDBIP) developed.															
DEPARTMENT / VOTE	Corporate Services															
FUNCTION / DIVISION	Strategic Operations															
SUB-FUNCTION / PROGRAMME	Strategic Management and Institutional Development															
INDICATOR RESPONSIBILITY (OWNER)	GM: Corporate Services															
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION	
3	1	1	OPEX	Not Applicable	0	0	None	0	0	None	None	None	100%	None	Copy of the signed SDBIP Council Resolution	

KPI ID	Number of organizational service delivery and budget implementation plan (SDBIP) reviewed.															
DEPARTMENT / VOTE	Corporate Services															
FUNCTION / DIVISION	Strategic Operations															
SUB-FUNCTION / PROGRAMME	Strategic Management and Institutional Development															
INDICATOR RESPONSIBILITY (OWNER)	GM: Corporate Services															
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION	
NUMBER OF ORGANIZATIONAL SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) REVIEWED.	1	1	OPEX	1	1	0	None	Not Applicable	0	None	None	None	100%	None	Copy of signed SDBIP developed Council resolution	



KPI ID	Number of annual performance report developed																
DEPARTMENT / VOTE	Corporate Services																
FUNCTION / DIVISION	Strategic Operations																
SUB-FUNCTION / PROGRAMME	Strategic Management and Institutional Development																
INDICATOR RESPONSIBILITY (OWNER)	GM: Corporate Services																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
NUMBER OF ANNUAL PERFORMANCE REPORT DEVELOPED	1	1	OPEX	Not Applicable	0	0	None	Not Applicable	0	None	None	None	100%	None		Copy of the signed APR Council Resolution	
KPI ID	Number of annual report developed and tabled																
DEPARTMENT / VOTE	Corporate Services																
FUNCTION / DIVISION	Strategic Operations																
SUB-FUNCTION / PROGRAMME	Strategic Management and Institutional Development																
INDICATOR RESPONSIBILITY (OWNER)	GM: Corporate Services																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
NUMBER OF ANNUAL REPORT DEVELOPED AND TABLED	1	1	OPEX	1	1	0	None	Not Applicable	0	None	None	None	100%	None		Council resolution	
KPI ID	Number of council approved oversight report																
DEPARTMENT / VOTE	Corporate Services																
FUNCTION / DIVISION	Strategic Operations																
SUB-FUNCTION / PROGRAMME	Strategic Management and Institutional Development																
INDICATOR RESPONSIBILITY (OWNER)	GM: Corporate Services																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
NUMBER OF COUNCIL APPROVED OVERSIGHT REPORT	1	1	OPEX	1	1	0	None	Not Applicable	0	None	None	None	100%	None		Council resolution	



KPI ID	Number of mid-year performance report tabled and assessed														
DEPARTMENT / VOTE	Corporate Services														
FUNCTION / DIVISION	Strategic Operations														
SUB-FUNCTION / PROGRAMME	Strategic Management and Institutional Development														
INDICATOR RESPONSIBILITY (OWNER)	GM: Corporate Services														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF MID-YEAR PERFORMANCE REPORT TABLED AND ASSESSED	1	1	OPEX	Not Applicable	0	0	None	Not Applicable	0	0	None	None	None	100%	None



KPA 4: MUNICIPAL FINANCIAL VIABILITY AND MANAGEMENT
STRATEGIC OBJECTIVE: ENHANCE COMPLIANCE WITH LEGISLATION AND IMPROVE FINANCIAL VIABILITY

4.1 DEPARTMENT: FINANCE

PRIORITY/ FOCUS AREA: REVENUE MANAGEMENT

KPI ID	The percentage of household Households with access to basic level of electricity and sold waste removal															
DEPARTMENT / VOTE	Finance															
FUNCTION / DIVISION	Revenue															
SUB-FUNCTION / PROGRAMME	Revenue															
INDICATOR RESPONSIBILITY (OWNER)	CFO															
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3RD QUARTER TARGET	ACTUAL 3RD QUARTER	3RD QUARTER VARIENCE	REASON FOR VARIENCE 3RD QUARTER	4TH QUARTER TARGET	ACTUAL 4TH QUARTER	4TH QUARTER VARIENCE	REASON FOR VARIENCE 4TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION	
THE PERCENTAGE OF HOUSEHOLD HOUSEHOLDS WITH ACCESS TO BASIC LEVEL OF ELECTRICITY AND SOLD WASTE REMOVAL	100%	100%	OPEX	100%	100%	0	None	100%	100%	None	None	None	100%	None	Updated register	Indigent

KPI ID	financial viability expressed by the ratio indicated in GNR 796 of 24 august 2001															
DEPARTMENT / VOTE	Finance															
FUNCTION / DIVISION	Revenue															
SUB-FUNCTION / PROGRAMME	Revenue															
INDICATOR RESPONSIBILITY (OWNER)	CFO															
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3RD QUARTER TARGET	ACTUAL 3RD QUARTER	3RD QUARTER VARIENCE	REASON FOR VARIANCE 3RD QUARTER	4TH QUARTER TARGET	ACTUAL 4TH QUARTER	4TH QUARTER VARIENCE	REASON FOR VARIANCE 4TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION	
FINANCIAL VIABILITY EXPRESSED BY THE RATIO INDICATED IN GNR 796 OF 24 AUGUST 2001	100%	100%	OPEX	75%	75%	0	None	100%	100%	None	None	None	100%	None	Billing Report	



KPI ID	Number of monthly billings conducted																
DEPARTMENT / VOTE	Finance																
FUNCTION / DIVISION	Revenue																
SUB-FUNCTION / PROGRAMME	Revenue																
INDICATOR RESPONSIBILITY (OWNER)	CFO																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
NUMBER OF MONTHLY BILLINGS CONDUCTED	12	12	OPEX	3	3	0	None	3	3	None	None	None	100%	None	Billing Report		

KPI ID	Irrecoverable debts Written off yearly																
DEPARTMENT / VOTE	Finance																
FUNCTION / DIVISION	Revenue																
SUB-FUNCTION / PROGRAMME	Revenue																
INDICATOR RESPONSIBILITY (OWNER)	CFO																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
IRRECOVERABLE DEBTS WRITTEN OFF YEARLY	1	1	OPEX	Not Applicable	0	0	None	1	1	None	None	None	100%	None	Expenditure Analysis Reports		

PRIORITY/ FOCUS AREA: BUDGET

KPI ID	Submission of budget time schedule to council																
DEPARTMENT / VOTE	Finance																
FUNCTION / DIVISION	Revenue																
SUB-FUNCTION / PROGRAMME	Revenue																
INDICATOR RESPONSIBILITY (OWNER)	CFO																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
SUBMISSION OF BUDGET TIME SCHEDULE TO COUNCIL	1	1	OPEX	Not Applicable	0	0	None	Not Applicable	0	None	None	None	100%	None	Council Resolution		



KPI ID	Percentage of Municipality's Capital budget actually spent on Capital projects identified for a particular financial year in terms of the Municipality's IDP														
DEPARTMENT / VOTE	Finance														
FUNCTION / DIVISION	Revenue														
SUB-FUNCTION / PROGRAMME	Revenue														
INDICATOR RESPONSIBILITY (OWNER)	CFO														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
PERCENTAGE OF MUNICIPALITY'S CAPITAL BUDGET ACTUALLY SPENT ON CAPITAL PROJECTS IDENTIFIED FOR A PARTICULAR FINANCIAL YEAR IN TERMS OF THE MUNICIPALITY'S IDP	100%	100%	OPEX	75%	75%	0	None	100%	100%	None	None	None	100%	None	Expenditure Report on Capital projects

KPI ID	Percentage of Municipality's budget actually spent on implementing its workplace skills plan														
DEPARTMENT / VOTE	Finance														
FUNCTION / DIVISION	Revenue														
SUB-FUNCTION / PROGRAMME	Revenue														
INDICATOR RESPONSIBILITY (OWNER)	CFO														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
PERCENTAGE OF MUNICIPALITY'S BUDGET ACTUALLY SPENT ON IMPLEMENTING ITS WORKPLACE SKILLS PLAN	100%	100%	OPEX	75%	75%	0	None	100%	100%	None	None	None	100%	None	Expenditure Report on WSP


PRIORITY/ FOCUS AREA: EXPENDITURE

KPI ID	Number of creditors age analysis reports produced																
DEPARTMENT / VOTE	Finance																
FUNCTION / DIVISION	Expenditure																
SUB-FUNCTION / PROGRAMME	Expenditure																
INDICATOR RESPONSIBILITY (OWNER)	CFO																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
NUMBER OF CREDITORS AGE ANALYSIS REPORTS PRODUCED	12	12	OPEX	3	3	0	None	3	3	None	None	None	100%	None	Creditors Age analysis Reports		

KPI ID	Number of payroll runs and reconciliations																
DEPARTMENT / VOTE	Finance																
FUNCTION / DIVISION	Expenditure																
SUB-FUNCTION / PROGRAMME	Expenditure																
INDICATOR RESPONSIBILITY (OWNER)	CFO																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
NUMBER OF PAYROLL RUNS AND RECONCILIATIONS	12	12	OPEX	3	3	0	None	3	3	None	None	None	100%	None	Payroll runs		

KPI ID	Number of bank reconciliations compiled																
DEPARTMENT / VOTE	Finance																
FUNCTION / DIVISION	Expenditure																
SUB-FUNCTION / PROGRAMME	Expenditure																
INDICATOR RESPONSIBILITY (OWNER)	CFO																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
NUMBER OF BANK RECONCILIATIONS COMPILED	12	12	OPEX	3	3	0	None	3	3	None	None	None	100%	None	Bank general ledger		



KPI ID	Number of vat 201 returns completed and submitted															
DEPARTMENT / VOTE	Finance															
FUNCTION / DIVISION	Expenditure															
SUB-FUNCTION / PROGRAMME	Expenditure															
INDICATOR RESPONSIBILITY (OWNER)	CFO															
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION	
NUMBER OF VAT 201 RETURNS COMPETED AND SUBMITTED	12	12	OPEX	3	3	0	None	3	3	None	None	None	100%	None	VAT 201	

PRIORITY/ FOCUS AREA: ASSET MANAGEMENT

KPI ID	Number of stock take conducted															
DEPARTMENT / VOTE	Finance															
FUNCTION / DIVISION	SCM and Assets															
SUB-FUNCTION / PROGRAMME	SCM and Assets															
INDICATOR RESPONSIBILITY (OWNER)	CFO															
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION	
NUMBER OF STOCK TAKE CONDUCTED	12	12	OPEX	3	3	0	None	3	3	None	None	None	100%	None	Stock taking report	

KPI ID	Number of assets verification conducted															
DEPARTMENT / VOTE	Finance															
FUNCTION / DIVISION	SCM and Assets															
SUB-FUNCTION / PROGRAMME	Assets															
INDICATOR RESPONSIBILITY (OWNER)	CFO															
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION	
NUMBER OF ASSETS VERIFICATION CONDUCTED	1	1	OPEX	Not Applicable	0	0	None	1	1	None	None	None	100%	None	Asset register	



PRIORITY/ FOCUS AREA: SUPPLY CHAIN MANAGEMENT

KPI ID	Awarding of tenders within 90 days of the date of closure of bids evaluated, adjudicated.														
DEPARTMENT / VOTE	Finance														
FUNCTION / DIVISION	SCM and Assets														
SUB-FUNCTION / PROGRAMME	SCM														
INDICATOR RESPONSIBILITY (OWNER)	CFO														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
AWARDING OF TENDERS WITHIN 90 DAYS OF THE DATE OF CLOSURE OF BIDS EVALUATED, ADJUDICATED.	100%	100%	OPEX	100%	100%	0	None	100%	100%	None	None	None	100%	None	Tenders approved

PRIORITY/ FOCUS AREA: FINANCIAL MANAGEMENT

KPI ID	Number of GRAP compliant annual financial statements produced														
DEPARTMENT / VOTE	Finance														
FUNCTION / DIVISION	Financial management														
SUB-FUNCTION / PROGRAMME	Financial management														
INDICATOR RESPONSIBILITY (OWNER)	CFO														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF GRAP COMPLIANT ANNUAL FINANCIAL STATEMENTS PRODUCED	1	1	OPEX	Not Applicable	0	0	None	Not Applicable	0	None	None	None	100%	None	Copy of the financial statements



KPA 5: LOCAL ECONOMIC DEVELOPMENT

STRATEGIC OBJECTIVE: TO CREATE A CONDUCIVE ENVIRONMENT FOR SUSTAINABLE ECONOMIC GROWTH

5.1 ECONOMIC DEVELOPMENT AND PLANNING

PRIORITY/ FOCUS AREA: TOWN PLANNING

KPI ID	Number of supplementary valuation roll developed																
DEPARTMENT / VOTE	Economic Development and Planning																
FUNCTION / DIVISION	Local economic Development																
SUB-FUNCTION / PROGRAMME	SMMEs																
INDICATOR RESPONSIBILITY (OWNER)	GM: Economic Development and Planning																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3RD QUARTER TARGET	ACTUAL 3RD QUARTER	3RD QUARTER VARIENCE	REASON FOR VARIENCE 3RD QUARTER	4TH QUARTER TARGET	ACTUAL 4TH QUARTER	4TH QUARTER VARIENCE	REASON VARIENCE QUARTER	FOR 4TH	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION	
NUMBER OF SUPPLEMENTARY VALUATION ROLL DEVELOPED	1	1	OPEX	Not Applicable	0	0	None	1	1	None	None	None	100%	None	Pictures of stalls with stalls numbers minutes, council resolution		

PRIORITY/ FOCUS AREA: LOCAL ECONOMIC DEVELOPMENT

KPI ID	Number of CBD streets for street vendors demarcated																
DEPARTMENT / VOTE	Economic Development and Planning																
FUNCTION / DIVISION	Local economic Development																
SUB-FUNCTION / PROGRAMME	SMMEs																
INDICATOR RESPONSIBILITY (OWNER)	GM: Economic Development and Planning																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3RD QUARTER TARGET	ACTUAL 3RD QUARTER	3RD QUARTER VARIENCE	REASON FOR VARIENCE 3RD QUARTER	4TH QUARTER TARGET	ACTUAL 4TH QUARTER	4TH QUARTER VARIENCE	REASON VARIENCE QUARTER	FOR 4TH	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION	
DEMARCATION OF CBD STREETS FOR STREET VENDORS	New	1	OPEX	Not Applicable	0	0	None	1	0	-1	Street Vendors refuse to go to the identified as of the Municipality.	There are plans in place once the N1 Ring Road has been finalised the part of the internal N1 Road will be allocated to the Municipality	0%	2022/2023 Fy	Pictures of stalls with stalls numbers minutes, council resolution		



KPA 6: SOCIAL AND JUSTICE
STRATEGIC OBJECTIVE: TO IMPROVE THE QUALITY OF LIVES THROUGH SOCIAL DEVELOPMENT AND PROVISION OF COMMUNITY SERVICES

6.1 COMMUNITY SERVICES

PRIORITY/ FOCUS AREA: WASTE MANAGEMENT, PARKS, CEMETETRIES & RECREATION

KPI ID	Number of Environmental awareness campaigns conducted																
DEPARTMENT / VOTE	Community Services																
FUNCTION / DIVISION	Waste Management, Parks & Recreation Services																
SUB-FUNCTION / PROGRAMME	Not Applicable																
INDICATOR RESPONSIBILITY (OWNER)	GM: Technical Services																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3RD QUARTER TARGET	ACTUAL 3RD QUARTER	3RD QUARTER VARIENCE	REASON FOR VARIENCE 3RD QUARTER	4TH QUARTER TARGET	ACTUAL 4TH QUARTER	4TH QUARTER VARIENCE	REASON FOR VARIENCE 4TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
NUMBER OF ENVIRONMENTAL AWARENESS CAMPAIGNS CONDUCTED	16	18	OPEX	4	4	None	Not applicable	4	5	+1	A fortnightly initiative called Clean Your Town Campaign was started in a bid to curb illegal dumping which resulted in more campaigns than envisaged	None	108%	None	Register of people contacted		

KPI ID	Number of Environmental clean-up campaigns conducted																
DEPARTMENT / VOTE	Community Services																
FUNCTION / DIVISION	Waste Management, Parks & Recreation Services																
SUB-FUNCTION / PROGRAMME	Not Applicable																
INDICATOR RESPONSIBILITY (OWNER)	GM: Community Services																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3RD QUARTER TARGET	ACTUAL 3RD QUARTER	3RD QUARTER VARIENCE	REASON FOR VARIENCE 3RD QUARTER	4TH QUARTER TARGET	ACTUAL 4TH QUARTER	4TH QUARTER VARIENCE	REASON FOR VARIENCE 4TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
NUMBER OF ENVIRONMENTAL CLEAN UP CAMPAIGNS CONDUCTED	12	7	OPEX	2	3	+1	A fortnightly initiative called Clean Your Town Campaign was started in a bid to curb illegal dumping which resulted in more campaigns than envisaged	2	5	+3	A fortnightly initiative called Clean Your Town Campaign was started in a bid to curb illegal dumping which resulted in more campaigns than envisaged	None	157%	None	Invitation letters Programme Attendance register		



KPI ID	Number of Environmental Calendar day celebrated																	
DEPARTMENT / VOTE	Community Services																	
FUNCTION / DIVISION	Waste Management, Parks & Recreation Services																	
SUB-FUNCTION / PROGRAMME	Not Applicable																	
INDICATOR RESPONSIBILITY (OWNER)	GM: Community Services																	
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2019-2020	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION			
NUMBER OF ENVIRONMENTAL CALENDAR DAY CELEBRATED	New	1	OPEX	Not Applicable	0	0	None	1	1	0	None	None	100%	None	Attendance register	Agenda	Invitation letters	Photographs

KPI ID	Plant trees to green Musina and mitigate climate change impacts																
DEPARTMENT / VOTE	Community Services																
FUNCTION / DIVISION	Waste Management, Parks & Recreation Services																
SUB-FUNCTION / PROGRAMME	Not Applicable																
INDICATOR RESPONSIBILITY (OWNER)	GM: Community Services																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
PLANT TREES TO GREEN MUSINA AND MITIGATE CLIMATE CHANGE IMPACTS	927	100	OPEX	Not Applicable	0	0	None	Not Applicable	0	0	None	None	100%	None	Letter of donation to the recipient		

PRIORITY/ FOCUS AREA: TRAFFIC																	
KPI ID	Number of scholar patrols coordinated																
DEPARTMENT / VOTE	community services																
FUNCTION / DIVISION	Traffic																
SUB-FUNCTION / PROGRAMME	law enforcement																
INDICATOR RESPONSIBILITY (OWNER)	GM: community services																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		



NUMBER OF SCHOLAR PATROLS CONDUCTED	3	4	OPEX	1	1	0	None	1	1	0	None	None	100 %	None	Attendance Register Signed by the Principal
-------------------------------------	---	---	------	---	---	---	------	---	---	---	------	------	-------	------	---

KPI ID	Number of traffic fines issued														
DEPARTMENT / VOTE	Community Services														
FUNCTION / DIVISION	Traffic														
SUB-FUNCTION / PROGRAMME	Not applicable														
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Community Services														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANSOF VERIFICATION
NUMBER OF TRAFFIC FINES ISSUED	4100	4800	OPEX	1200	1597	+397	Increased traffic on the road	1200	1280	+80	Increased traffic on the road	None	109%	None	Internal system data Capturer from TCS

KPI ID	Number of transport forums facilitated														
DEPARTMENT / VOTE	Community Services														
FUNCTION / DIVISION	Traffic														
SUB-FUNCTION / PROGRAMME	Not applicable														
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Community Services														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANSOF VERIFICATION
NUMBER OF TRANSPORT FORUMS FACILITATED	4	2	OPEX	Not Applicable	0	0	None	1	0	-1	Unrest in the transport industry due to restricted access to Musina Sasol Taxi Rank facility	Proper negotiation by arbitrator	50%	None	Attendance register, Agenda and Invitation

KPI ID	Number of road blocks conducted														
DEPARTMENT / VOTE	Community Services														
FUNCTION / DIVISION	Traffic														
SUB-FUNCTION / PROGRAMME	Not applicable														
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Community Services														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANSOF VERIFICATION
NUMBER OF ROAD BLOCKS CONDUCTED	45	48	OPEX	12	12	None	Not applicable	12	12	0	None	None	100%	None	Attendance Register, Feedback and Operational Plan



KPI ID	Number of speed enforcement conducted														
DEPARTMENT / VOTE	Community Services														
FUNCTION / DIVISION	Traffic Law Enforcement														
SUB-FUNCTION / PROGRAMME	Not Applicable														
INDICATOR RESPONSIBILITY (OWNER)	GM Community Services														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF SPEED ENFORCEMENT CONDUCTED	24	96	OPEX	24	24	24	Not applicable	24	24	0	None	None	104.1	None	Speed register and officers attendance register

PRIORITY/ FOCUS AREA: LICENSING

KPI ID	Number of calibrating equipment maintained														
DEPARTMENT / VOTE	Community Services														
FUNCTION / DIVISION	Licensing														
SUB-FUNCTION / PROGRAMME	Not applicable														
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Community Services														
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON FOR VARIENCE 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION
NUMBER OF CALIBRATING EQUIPMENT MAINTAINED	2	2	OPEX	Not Applicable	0	0	None	1	1	0	None	None	100%	None	Invoice, Calibration certificate



KPI ID	Number of learners licenses administered																
DEPARTMENT / VOTE	Community Services																
FUNCTION / DIVISION	Licensing																
SUB-FUNCTION / PROGRAMME	Not applicable																
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Community Services																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON VARIENCE FOR 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
NUMBER OF LEARNERS LICENSES ADMINISTERED	1778	1200	OPEX	300	546	+246	High demand by learners	300	388	+88	High demand by learners	None	130%	None	E-natis report R721		

KPI ID	Number of motor vehicle tested																
DEPARTMENT / VOTE	Community Services																
FUNCTION / DIVISION	Licensing																
SUB-FUNCTION / PROGRAMME	Not applicable																
INDICATOR RESPONSIBILITY (OWNER)	General Manager: Community Services																
INDICATOR TITLE	BASELINE	ANNUAL TARGET 2021-2022	BUDGET 2021-2022 R'000	3 RD QUARTER TARGET	ACTUAL 3 RD QUARTER	3 RD QUARTER VARIENCE	REASON FOR VARIENCE 3 RD QUARTER	4 TH QUARTER TARGET	ACTUAL 4 TH QUARTER	4 TH QUARTER VARIENCE	REASON VARIENCE FOR 4 TH QUARTER	MEASURES TO IMPROVE PERFORMANCE	PROGRESS % ANNUAL TARGET	REVISED TARGET	MEANS OF VERIFICATION		
NUMBER OF MOTOR VEHICLE TESTED	540	400	OPEX	100	125	+25	High demand by motorists	100	90	-10	Low demand by motorists	Purchase Electric Generator	84%	None	E-natis report R171		

MUNICIPAL MANAGER

29/07/2022
DATE